

Results-Framework Document (RFD) for Department of Information & Communication Technology (2016-2017)

Section 2:

Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value					Final Achievement 31-03-2017
						Excellent (100%)	Very Good(90%)	Good (80%)	fair (70%)	Poor (60%)	
[1]To Provide e-Infrastructure for delivery of e-Services.	59	[1.1] State Wide Area Network	[1.1.1] Full operationalization of Video Conference Centre	Number	1.0	8	7	6	5	4	8
			[1.1.2] Full operationalization of Districts Offices connected	Number	1.0	60	54	48	42	36	62
			[1.1.3] Full operationalization of Blocks Offices connected	Number	1.0	60	54	48	42	36	49
			[1.1.4] Nodes connected	Number of computers	1.0	250	225	200	175	150	267
		[1.2] State Data Centre	[1.2.1] Co-Location hosting	Number of Server	3.0	4	3	2	1	0.8	3
			[1.2.2] Dedicated hosting	Number of Server	3.0	4	3	2	1	0.8	2
			[1.2.3] Shared hosting	Number of Server	3.0	8	7	6	5	4.5	8
			[1.2.4] Data Centre uptime	Percentage	3.0	99	98	97	96	95	99
			[1.2.5] Go Live of Disaster Recovery	Date	2.0	01/02/2017	15/02/2017	01/03/2017	15/03/2017	31/03/2017	15/2/2017
		[1.3] Common Services Centres	[1.3.1] Full operationalization of CSCs	Number	1.0	130	117	104	91	78	121
			[1.3.2] Services delivered	Number	3.0	31	28	25	22	19	35
			[1.3.3] Number of transaction	Number	1.0	20000	18000	16000	14000	12000	24164
		[1.4] State Portal/State Service Delivery Gateway	[1.4.1] e-Form Online Submission	Number	2.0	31	27	24	21	18	31
			[1.4.2] Services Integrated	Number	3.0	9	8	7	6	5	9

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						Excellent (100%)	Very Good(90%)	Good (80%)	fair (70%)	Poor (60%)		
		[1.5] e-District	[1.5.1] Services delivered	Number	3.0	14	13	11	10	8	14	
			[1.5.2] Computer & accessories distributed	Number	2.0	50	45	40	35	30	50	
			[1.5.3] Department User training provided	Number	2.0	50	45	40	35	30	50	
			[1.5.4] Networking Nodes connected	Number	2.0	50	45	40	35	30	50	
	[1.6] Rural Information Kiosk (RIK)			[1.6.1] Full operationalization of RIKs	Number	1.0	275	248	220	189	165	292
				[1.6.2] Services delivered	Number	2.0	37	33	29	25	22	40
				[1.6.3] Number of transaction	Number	1.0	10000	9000	8000	7000	6000	13986
	[1.7] Website Management			[1.7.1] Web Hosting and Management	Number of websites	2.0	170	153	136	119	102	182
				[1.7.2] Domain Registration	Number	3.0	170	153	136	119	102	182
				[1.7.3] Website Management training	Number of training	2.0	4	3	2	1	0.8	4
				[1.7.4] Monitoring of Govt. website	Number of reports	2.0	4	3	2	1	0.8	1
	[1.8] Secretariat Network Connection and maintenance of hardware			[1.8.1] Maintenance of Internet connection	Number of PC/nodes	2.0	380	342	304	266	228	420
				[1.8.2] Maintenance of PC, Printer, Scanner, etc.	Number	2.0	420	378	336	294	252	850
	[1.9] e-Bharat			[1.9.1] Implementation of e-Bharat	Date	2.0	01/10/2016	15/10/2016	01/11/2016	15/11/2016	30/11/2016	15/10/2016
				[1.9.2] Application developed for e-Services	Number	3.0	40	36	32	28	24	43

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						Excellent (100%)	Very Good(90%)	Good (80%)	fair (70%)	Poor (60%)	
[2]To promote Information & Communication Technology.	10	[2.1] Awareness program of e-Governance & IT	[2.1.1] Talk show on Radio and Television	Number	3.0	4	3	2	1	0.8	3
			[2.1.2] Public Awareness Speech on e-Governance & IT	Number of events	3.0	10	9	8	7	6	10
			[2.1.3] Publication and sponsorship	Number	2.0	5	4	3	2	1	5
		[2.2] Software Technology Park of India in Aizawl	[2.2.1] Coordination for Implementation process for setting up of STPI	Percentage	2.0	100	90	80	70	60	100
[3]To facilitate and promote Research & Development for innovation in emerging areas of technology.	7	[3.1] CMS Development	[3.1.1] Modules & Templates development	Number	4.0	5	4	3	2	1	6
		[3.2] Software Development	[3.2.1] e-Services development	Number	3.0	4	3	2	1	0.8	5
[4]To provide Capacity Building and training for government employees and empowerment of citizen.	8	[4.1] Government Employees training	[4.1.1] Technical Training	Number of Training	2.0	4	3	2	1	0.8	6
			[4.2] Empowerment of Citizen	[4.2.1] Compliance of accessibility standard of W3C WCAG 2.0 Level A for Government Websites	Numbers of Websites	2.0	140	126	112	98	84
		[4.2.2] Implementantation of IT for Schools		Number of School	2.0	90	81	72	63	54	92
		[4.2.3] Implementantation of Digital Classroom		Number of School	2.0	15	14	12	10	9	15

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[5]To provide awareness on Cyber Crime and Security.	6	[5.1] Security Auditing	[5.1.1] Website security audit	Number of website	2.0	100	90	80	70	60	112
			[5.1.2] Application security audit	Number of application	2.0	4	3	2	1	0.8	4
		[5.2] Awareness program on Cyber Crime	[5.2.1] Public Awareness Speech on Cyber Crime & Security	Number of event	2.0	5	4	3	2	1	7
Efficient functioning of RFD system	3	Timely submission of Mid Term Achievement	On time submission	Date	1	15/12/2016	17/10/2016	19/12/2016	21/12/2016	10/11/2016	
		Timely submission of Results for 2016-2017	On time submission	Date	2	02/05/2017	03/05/2017	04/05/2017	05/05/2017	07/05/2017	
Publication of e-Book of importnt achievement	2	Timely publication of e-Book	On time publication and uploading it in the Departmental websites	Date	2	10/1/2017	12/1/2017	14/01/2017	16/01/2017	18/01/2017	
Updating of Citizen'	2	Updating of Citizens charter as per the framework provided by RFMs	On-time submission	Date	2	10/1/2017	12/1/2017	14/01/2017	16/01/2017	18/01/2017	
Update RTI Manual as per Section 4 of RTI	2	Timely updating of RTI Manual	On time updating and uploading it in the Depart	Date	2	10/1/2017	12/1/2017	14/01/2017	16/01/2017	18/01/2017	
Effective redressal of Citizen's grievances	1	Timely disposal of citizens grievances lodged through www.mipuiaw.nic.in	Citizens' grievances disposed off through www.mipuiaw.nic.in within 30 days	%	1	100	90	80	70	60	