

Best Online Initiatives

Rank/Position	Initiatives and Organization	Information Interaction						Transaction Efficiency			Transformation Citizen Centric			TOTAL
		Availability of proper guide / information about the portal (service) and its usage.	Aesthetic (Color Combinations, Fonts and Design)	Effective use of any media - picture / animation / video	Ease of Registration and Onboarding	Other Information relating to the online initiatives available prominently and unambiguous	Compliance with GIWG	Ease of use of Services	Accepting Online fee payment through any thirdparty services (mobile app/wallet or UPI / Bharat QR)	Integration of Payment Gateway	Whether services available fully online without the need to visit office physically	Integration with other services (internal or external) through API	Availability of all or partial services Native Mobile App (Android and iOS)	
	Point Available →	4	5	3	10	3	10	30	4	6	10	5	10	100
1	dconline.mizoram.gov.in DC Online, 11 Districts Deputy Commissioner's Office	3	5	2	10	3	10	25	0	0	10	5	0	73
2	rti.mizoram.gov.in Right to Information, Mizoram Information Commission	3	4	3	8	3	8	20	4	6	10	0	0	69
3	sarathi.parivahan.gov.in Driving Learner License Application, Transport Department	2	3	1	6	2	8	20	4	6	10	0	0	62