

OFFICIAL DEPARTMENT WEBSITE

Sl. No.	Rank/Position	Department & Domain Name	Web Presence						Interaction				Transaction				Transformation			Total Score
			Organization Information	Citizen Charter Information	Notification/PR/OM/Circular/News	Other information relevant to the Organization	Compliance with GIWG	Overall information Architecture	Search engine visibility	Digital resources form/tender/reports, brochures etc (pdf doc. etc.)	Online Grievance Channel (Contact us/email/Ph.no./Social Media AC.	Effective use of Pictures & Video	thru 3rd party services (mobile app/wallet or UPI/Bharat QR)	Integration of Payment Gateway	Online Services of the Citizen Charter	Online Application tracking	Whether Services in citizen charter are available fully online without the need to visit	Integration with other services (internal or external) through API	Availability of Native Mobile App (Android & iOS)	
		Points Available →	10	6	20	8	10	6	3	6	3	3	3	3	7	2	6	2	2	100
1	1	Personnel & Administrative Reforms dpar.mizoram.gov.in	10	6	19	7	10	6	3	5	3	3	0	0	5	2	4	0	0	83
2	2	Land Revenue & Settlement landrevenue.mizoram.gov.in	10	4	18	7	10	6	3	4	3	3	2	2	5	2	3	0	0	82
3	2	Mizoram Information Commission mic.mizoram.gov.in	10	4	15	7	10	5	3	5	2	2	3	3	5	2	4	0	2	82
4	3	Forensic Science Laboratory forensic.mizoram.gov.in	10	5	18	7	10	6	3	5	3	3	0	0	5	2	4	0	0	81
5	3	State Council of Educational Research & Training scert.mizoram.gov.in	10	5	18	7	10	6	3	6	3	3	0	0	4	2	4	0	0	81
6	4	Transport transport.mizoram.gov.in	10	4	17	7	10	6	3	4	3	1	2	2	4	2	2	0	2	79
7	5	Fisheries fisheries.mizoram.gov.in	10	6	17	7	10	6	3	5	3	2	0	0	4	2	3	0	0	78
8	6	MPSC mpsc.mizoram.gov.in	10	0	17	7	9	6	3	5	2	1	3	3	4	2	3	0	2	77

9	7	Labour Employment, Skill Development and Entrepreneurship lesde.mizoram.gov.in	10	4	15	7	9	6	3	5	1	1	3	3	3	2	3	0	0	75
10	8	Finance finance.mizoram.gov.in	10	4	17	7	10	5	3	5	2	2	0	0	3	2	3	0	0	73
11	8	Sports & Youth Services sys.mizoram.gov.in	10	6	18	8	10	6	3	6	3	3	0	0	0	0	0	0	0	73
12	9	Food, Civil Supplies & Consumer Affairs fcscs.mizoram.gov.in	10	6	18	7	10	5	3	5	3	3	0	0	1	0	1	0	0	72
13	10	Excise & Narcotics excise.mizoram.gov.in	10	6	18	7	10	6	3	5	3	3	0	0	0	0	0	0	0	71
14		Environment Forests & Climate Change forest.mizoram.gov.in	10	5	18	7	10	6	3	5	3	3	0	0	0	0	0	0	0	70
15		Deputy Commissioner, Khawzawl dckhawzawl.mizoram.gov.in	10	5	17	7	10	6	3	5	3	3	0	0	0	0	0	0	0	69
16		Urban Development & Poverty Alleviation udpa.mizoram.gov.in	10	4	14	7	10	5	3	5	3	3	0	0	3	0	2	0	0	69
17		General Administration Department gad.mizoram.gov.in	10	4	18	7	10	5	3	5	3	3	0	0	0	0	0	0	0	68
18		Mizoram State Sports Council sportsCouncil.mizoram.gov.in	10	6	16	7	10	5	3	5	3	3	0	0	0	0	0	0	0	68
19		Public Health Engineering phed.mizoram.gov.in	10	6	17	7	10	5	3	5	3	2	0	0	0	0	0	0	0	68
20		School Education schoolEducation.mizoram.gov.in	10	4	17	7	10	5	3	5	3	3	0	0	0	0	0	0	0	67
21		Directorate of Economics & Statistics des.mizoram.gov.in	10	4	17	7	10	4	3	5	2	2	0	0	3	0	0	0	0	67

Sl. No.	Department	Website	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Total
22		Election - Chief Electoral Officer ceo.mizoram.gov.in	7	0	15	7	8	4	0	5	3	3	0	0	7	0	6	2	0	67
23		Health & Family Welfare health.mizoram.gov.in	10	6	17	7	10	5	3	5	2	1	0	0	0	0	0	0	0	66
24		Taxation zotax.nic.in	10	4	6	7	7	5	1	5	3	3	3	3	4	2	3	0	0	66
25		Art & Culture mizoculture.mizoram.gov.in	10	6	16	7	10	5	3	4	2	2	0	0	0	0	0	0	0	65
26		Social Welfare socialwelfare.mizoram.gov.in	10	3	16	7	10	5	3	5	3	2	0	0	0	0	0	0	0	64
27		Mizoram Police police.mizoram.gov.in	10	4	16	7	8	5	3	5	3	3	0	0	0	0	0	0	0	64
28		Prisons Department prisons.mizoram.gov.in	10	4	18	7	10	5	3	4	2	1	0	0	0	0	0	0	0	64
29		Information & Public Relation dipr.mizoram.gov.in	8	0	20	7	10	5	3	5	2	3	0	0	0	0	0	0	0	63
30		Lai Autonomous District Council, Lawngtlai ladc.mizoram.gov.in	10	0	18	7	10	5	3	5	3	2	0	0	0	0	0	0	0	63
31		Vigilance vigilance.mizoram.gov.in	10	6	8	6	8	4	3	5	1	1	0	0	5	2	4	0	0	63
32		Power & Electricity power.mizoram.gov.in	10	4	16	7	10	5	3	5	2	1	0	0	0	0	0	0	0	63
33		Institutional Finance and State Lottery ifsl.mizoram.gov.in	10	5	15	7	10	5	3	5	2	1	0	0	0	0	0	0	0	63
34		Mara Autonomous District Council, Siaha madc.mizoram.gov.in	10	0	18	7	10	5	3	5	2	2	0	0	0	0	0	0	0	62

35		Commerce & Industries (Industries Wing) industries.mizoram.gov.in	10	5	13	7	10	5	3	5	2	2	0	0	0	0	0	0	0	62
36		Law & Judicial landj.mizoram.gov.in	10	6	15	6	10	4	3	4	1	1	0	0	0	0	0	0	0	60
37		Rural Development rd.mizoram.gov.in	10	4	15	5	10	4	3	4	3	2	0	0	0	0	0	0	0	60
38		Public Works Department pwd.mizoram.gov.in	10	4	15	6	10	4	3	4	1	1	0	0	0	0	0	0	0	58
39		Tourism tourism.mizoram.gov.in	10	6	8	6	9	5	3	5	3	3	0	0	0	0	0	0	0	58
40		Disaster Management & Rehabilitation dmr.mizoram.gov.in	10	3	14	6	10	5	3	4	2	1	0	0	0	0	0	0	0	58
41		Animal Husbandry & Veterinary ahvety.mizoram.gov.in	10	3	15	5	10	4	3	4	2	2	0	0	0	0	0	0	0	58
42		Office of the Deputy Commissioner, Lunglei dclunglei.mizoram.gov.in [or] ~~lunglei.nic.in~~	10	4	14	6	10	4	3	3	2	1	0	0	0	0	0	0	0	57
43		Chakma Autonomous District Council cadc.gov.in	10	0	17	6	7	5	3	5	2	2	0	0	0	0	0	0	0	57
44		Horticulture horticulture.mizoram.gov.in	10	4	10	6	10	4	3	5	2	3	0	0	0	0	0	0	0	57
45		State Election Commission, Mizoram sec.mizoram.gov.in	10	6	10	5	10	5	3	5	2	1	0	0	0	0	0	0	0	57
46		Planning & Programme Implementation planning.mizoram.gov.in	10	3	13	5	8	5	3	5	2	2	0	0	0	0	0	0	0	56
47		Local Administration Department (LAD) lad.mizoram.gov.in	10	5	10	6	10	5	3	5	1	1	0	0	0	0	0	0	0	56

48		Lungsen Rd Block bdolungsen.mizoram.gov.in	10	6	12	5	9	5	3	4	1	1	0	0	0	0	0	0	0	56
49		Irrigation and Water Resources irrigation.mizoram.gov.in	9	4	12	6	10	4	3	5	1	1	0	0	0	0	0	0	0	55
50		Agriculture agriculturemizoram.nic.in	10	5	17	6	5	4	1	4	2	1	0	0	0	0	0	0	0	55
51		KVK, Kolasib kvkkolasib.mizoram.gov.in	10	4	10	5	9	4	3	4	3	2	0	0	0	0	0	0	0	54
52		Office of the Deputy Commissioner, Mamit ~~demamit.mizoram.gov.in~~ [or] mamit.nic.in	10	4	10	4	9	4	3	4	3	3	0	0	0	0	0	0	0	54
53		Office of the Deputy Commissioner, Serchhip ~~deserchhip.mizoram.gov.in~~ [or] serchhip.nic.in	10	4	10	4	9	4	3	4	3	3	0	0	0	0	0	0	0	54
54		Home home.mizoram.gov.in	10	0	17	4	10	4	3	3	2	1	0	0	0	0	0	0	0	54
55		Directorate of Women & Child Development wcd.mizoram.gov.in	8	0	16	5	8	4	3	4	3	3	0	0	0	0	0	0	0	54
56		Cooperation coop.mizoram.gov.in	10	4	10	5	10	4	3	3	2	2	0	0	0	0	0	0	0	53
57		Commerce Wing tradeandcommerce.mizoram.gov.in	10	5	10	5	10	3	3	3	2	1	0	0	0	0	0	0	0	52
58		Smart City, Aizawl aizawlsmartcity.mizoram.gov.in	10	0	10	6	8	4	3	3	3	2	3	0	0	0	0	0	0	52
59		Deputy Commissioner, Aizawl ~~deaizawl.mizoram.gov.in~~ [or]aizawl.nic.in	9	0	10	6	9	5	3	4	3	3	0	0	0	0	0	0	0	52

60		Tlangnuam RD Block bdotlangnuam.mizoram.gov.in	10	5	10	5	9	4	3	4	1	1	0	0	0	0	0	0	0	52
61		Accounts & Treasuries dat.mizoram.gov.in	10	0	10	6	10	5	3	4	2	2	0	0	0	0	0	0	0	52
62		Deputy Commissioner, Siaha ~~desaiha.mizoram.gov.in~~ [or] siaha.nic.in	10	3	10	4	9	4	3	4	3	1	0	0	0	0	0	0	0	51
63		Mizoram Pollution Control Board mpcb.mizoram.gov.in	10	0	10	5	10	5	3	5	2	1	0	0	0	0	0	0	0	51
64		Office of the Deputy Commissioner, Hnahthial dchnahthial.mizoram.gov.in	10	4	10	4	9	4	3	3	2	1	0	0	0	0	0	0	0	50
65		Chief Medical Officer, Serchhip cmoserchhip.mizoram.gov.in	9	0	10	6	10	5	3	4	2	1	0	0	0	0	0	0	0	50
66		Mizoram Lokayukta lokayukta.mizoram.gov.in	10	2	8	5	10	5	3	4	2	1	0	0	0	0	0	0	0	50
67		KVK, Lawngtlai kvklawngtlai.mizoram.gov.in	10	3	5	5	10	4	3	4	3	3	0	0	0	0	0	0	0	50
68		Mizoram Youth Commission myc.mizoram.gov.in	9	0	10	4	9	4	3	4	3	3	0	0	0	0	0	0	0	49
69		Fire and Emergency Services fireservice.mizoram.gov.in	10	4	6	6	10	4	3	3	2	1	0	0	0	0	0	0	0	49
70		Chief Medical Officer, Aizawl East cmoeast.mizoram.gov.in	10	0	10	5	10	5	3	3	2	1	0	0	0	0	0	0	0	49
71		Mizoram State Archives statearchives.mizoram.gov.in	10	0	10	5	10	4	3	4	2	1	0	0	0	0	0	0	0	49

72	Deputy Commissioner, Kolasib ~~dekolasib.mizoram.gov.in~~ [or] kolasib.nic.in	10	0	10	4	9	4	3	4	3	2	0	0	0	0	0	0	0	49
73	KVK, Champhai kvkchamphaidistrict.mizoram.gov.in	10	0	10	4	10	4	3	4	2	2	0	0	0	0	0	0	0	49
74	District Election Officer, Aizawl District deoizawl.mizoram.gov.in	9	0	10	6	10	5	3	4	1	1	0	0	0	0	0	0	0	49
75	Sericulture sericulture.mizoram.gov.in	10	0	10	5	9	4	3	4	2	1	0	0	0	0	0	0	0	48
76	Higher & Technical Education dhte.mizoram.gov.in	10	0	10	4	10	4	3	4	2	1	0	0	0	0	0	0	0	48
77	Mizoram Lokayukta lokeyukta.mizoram.gov.in	10	2	10	4	10	4	3	3	1	1	0	0	0	0	0	0	0	48
78	Mizoram State Legal Service Authority mizoslsa.mizoram.gov.in	10	0	7	4	10	4	3	4	2	3	0	0	0	0	0	0	0	47
79	Mizoram State Library, statelibrary.mizoram.gov.in	10	0	8	5	10	4	3	4	2	1	0	0	0	0	0	0	0	47
80	Thingdawl RD Block thingdawlbd.mizoram.gov.in	9	6	8	5	8	3	3	3	1	1	0	0	0	0	0	0	0	47
81	Chief Medical Officer, Kolasib cmokolasib.mizoram.gov.in	5	0	10	6	10	5	3	4	2	1	0	0	0	0	0	0	0	46
82	Sainik Welfare and Resettlement sainikwr.mizoram.gov.in	10	4	5	5	9	4	3	4	1	1	0	0	0	0	0	0	0	46

83	Directorate of Science and Technology dst.mizoram.gov.in	10	4	4	4	10	4	3	4	2	1	0	0	0	0	0	0	0	46
84	Mizoram Building & Other Construction Workers Welfare Board (MBOCWWB) hocw.mizoram.gov.in	10	0	10	6	7	5	3	4	0	1	0	0	0	0	0	0	0	46
85	Chief Medical Officer, Aizawl West dhtazlwst.mizoram.gov.in	8	0	10	6	9	4	3	3	1	1	0	0	0	0	0	0	0	45
86	Parliamentary Affairs pad.mizoram.gov.in	9	3	5	4	10	4	3	4	2	1	0	0	0	0	0	0	0	45
87	Soil & Water Conservation soil.mizoram.gov.in	10	4	8	4	8	3	3	3	1	1	0	0	0	0	0	0	0	45
88	Persons with Disabilities pwd.mizoram.gov.in	10	0	5	5	10	5	3	4	2	1	0	0	0	0	0	0	0	45
89	Mizoram Scholarship Board msb.mizoram.gov.in	7	3	10	4	10	4	3	3	0	1	0	0	0	0	0	0	0	45
90	Mizoram Science Centre msc.mizoram.gov.in	10	0	8	4	10	4	3	3	1	2	0	0	0	0	0	0	0	45
91	KVK, Lunglei kvklunglei.mizoram.gov.in	10	0	8	5	8	4	3	3	3	0	0	0	0	0	0	0	0	44
92	Geology & Mineral Resources dgmr.mizoram.gov.in	7	5	6	4	10	4	3	2	2	1	0	0	0	0	0	0	0	44
93	KVK, Serchhip kvkserchhip.mizoram.gov.in	10	3	3	4	10	3	3	3	3	2	0	0	0	0	0	0	0	44
94	District Election Office, Khawzawl District deokhawzawl.mizoram.gov.in	10	0	10	6	7	4	3	2	1	1	0	0	0	0	0	0	0	44

107		Social Audit Unit - Mizoram Society for Social Audit, Accountability and Transparency (MISSAAT) sau.mizoram.gov.in	10	0	8	4	10	3	3	3	0	1	0	0	0	0	0	0	0	42
108		Mizoram Food & Allied Industries Corporation (MIFCO) mifco.mizoram.gov.in	9	0	5	4	10	4	3	3	2	1	0	0	0	0	0	0	0	41
109		Mizoram KVI Board mizokvib.mizoram.gov.in	4	3	8	4	9	4	3	4	1	1	0	0	0	0	0	0	0	41
110		District Rural Development Office, Aizawl drdo aizawl.mizoram.gov.in	9	0	5	4	10	3	3	3	2	2	0	0	0	0	0	0	0	41
111		E. Lungdar RD Block bdoeld.mizoram.gov.in	8	0	5	4	10	4	3	4	1	1	0	0	0	0	0	0	0	40
112		Political & Cabinet polcab.mizoram.gov.in	10	0	3	4	10	4	3	4	1	1	0	0	0	0	0	0	0	40
113		Chief Medical Officer, Champhai cmochamphai.mizoram.gov.in	6	0	8	3	10	4	3	3	2	1	0	0	0	0	0	0	0	40
114		District Election Office, Lunglei District deolunglei.mizoram.gov.in	8	0	5	6	7	5	3	4	1	1	0	0	0	0	0	0	0	40
115		Mizoram State Cancer Institute, Aizawl msci.mizoram.gov.in	10	0	3	4	9	4	3	3	2	1	0	0	0	0	0	0	0	39
116		District Election Office, Champhai District electionchamphai.mizoram.gov.in	8	0	10	4	7	3	3	3	0	1	0	0	0	0	0	0	0	39
117		Mizoram Electricity Regulatory Commission mzerc.mizoram.gov.in	8	0	5	4	10	4	3	3	1	1	0	0	0	0	0	0	0	39

118		State Consumer Disputes Redressal Commission (State Commission), Mizoram scdrc.mizoram.gov.in	10	0	8	4	7	3	3	2	1	1	0	0	0	0	0	0	0	39
119		Deputy Commissioner, Champhai dechamphai.mizoram.gov.in [or] champhai.nic.in	9	0	4	4	9	4	3	3	1	1	0	0	0	0	0	0	0	38
120		Khawzawl RD Block bdokhawzawl.mizoram.gov.in	8	0	5	4	8	4	3	4	1	1	0	0	0	0	0	0	0	38
121		Mizoram Agricultural Marketing Corporation mamco.mizoram.gov.in	8	0	5	4	10	3	3	2	2	1	0	0	0	0	0	0	0	38
122		District Research Office, Mamit District dromamit.mizoram.gov.in	8	0	5	4	10	3	3	3	1	1	0	0	0	0	0	0	0	38
123		District Hospital, Kolasib districthospitalkolasib.mizoram.gov.in	4	5	5	3	8	3	3	3	2	1	0	0	0	0	0	0	0	37
124		District Hospital, Champhai dhchamphai.mizoram.gov.in	8	0	5	3	10	3	3	2	2	1	0	0	0	0	0	0	0	37
125		District Hospital, Serchhip dmsserchhip.mizoram.gov.in	8	0	3	3	10	3	3	3	2	1	0	0	0	0	0	0	0	36
126		Zoram Energy Development Agency zeda.mizoram.gov.in	9	0	2	3	10	4	3	2	2	1	0	0	0	0	0	0	0	36
127		Civil Hospital, Aizawl cha.mizoram.gov.in	7	0	5	4	10	3	3	2	1	1	0	0	0	0	0	0	0	36
128		Directorate of Hospital & Medical Education dhme.mizoram.gov.in	7	1	3	4	8	3	3	3	2	1	0	0	0	0	0	0	0	35

129	Secretariat Administration Department (SAD) sad.mizoram.gov.in	9	0	2	4	8	3	3	4	1	1	0	0	0	0	0	0	0	35
130	District Hospital, Lawngtlai dhlti.mizoram.gov.in	2	3	5	3	9	3	3	3	2	2	0	0	0	0	0	0	0	35
131	Civil Aviation civilaviation.mizoram.gov.in	10	0	5	3	7	3	3	2	1	1	0	0	0	0	0	0	0	35
132	District Election Office, Mamit District deomamit.mizoram.gov.in	8	0	5	4	7	3	3	3	1	1	0	0	0	0	0	0	0	35
133	District Election Office, Saitual District deosaitual.mizoram.gov.in	8	0	5	4	7	3	3	3	1	1	0	0	0	0	0	0	0	35
134	District Election Office, Saitual District deoserchhip.mizoram.gov.in	8	0	5	4	7	3	3	3	1	1	0	0	0	0	0	0	0	35
135	District Research Office, Aizawl District droaizawl.mizoram.gov.in	8	0	5	3	10	3	3	2	0	1	0	0	0	0	0	0	0	35
136	Civil Hospital, Lunglei chl.mizoram.gov.in	4	0	4	3	10	3	3	3	2	2	0	0	0	0	0	0	0	34
137	Zoram Infrastructure and Industrial Development Corporation Limited (ZIDCO) - zidco.mizoram.gov.in	8	0	3	3	8	4	3	2	2	1	0	0	0	0	0	0	0	34
138	District Hospital, Mamit districthospitalmamit.mizoram. gov.in	5	0	4	3	10	3	3	3	2	1	0	0	0	0	0	0	0	34
139	Printing & Stationery printingstationery.mizoram. gov.in	8	0	5	3	5	3	3	5	1	1	0	0	0	0	0	0	0	34
140	KVK, Siaha kvksiaha.mizoram.gov.in	10	0	0	5	10	3	3	1	1	1	0	0	0	0	0	0	0	34

141		District Council & Minority Affairs dcma.mizoram.gov.in	7	0	5	3	10	3	3	2	0	1	0	0	0	0	0	0	0	34
142		District Election Office, Kolasib District deokolasib.mizoram.gov.in	7	0	5	5	7	3	3	2	1	1	0	0	0	0	0	0	0	34
143		Chief Medical Officer, Siaha cmosiaha.mizoram.gov.in	5	0	5	3	8	3	3	3	2	1	0	0	0	0	0	0	0	33
144		Tipa RD Block tipablock.mizoram.gov.in	5	0	5	3	10	3	3	2	1	1	0	0	0	0	0	0	0	33
145		District Election Office, Siaha District deosiaha.mizoram.gov.in	8	0	4	4	7	3	3	3	0	1	0	0	0	0	0	0	0	33
146		District Rural Development Office, Khawzawl drdokhawzawl.mizoram.gov.in	8	0	5	3	7	3	3	2	0	1	0	0	0	0	0	0	0	32
147		Chief Medical Officer, Lunglei cmolunglei.mizoram.gov.in	2	0	5	3	9	3	3	3	2	1	0	0	0	0	0	0	0	31
148		Mizoram Social Defence And Rehabilitation Board msdrb.mizoram.gov.in	5	0	5	2	10	3	3	2	0	1	0	0	0	0	0	0	0	31
149		Mizoram State Medical Council msmc.mizoram.gov.in	9	0	2	2	10	2	3	1	1	1	0	0	0	0	0	0	0	31
150		Superintendent of Police, Saitual District spsaitual.mizoram.gov.in	8	0	2	2	10	2	3	2	1	1	0	0	0	0	0	0	0	31
151		Bio Diversity Board biodiversityboard.mizoram.gov.in	8	0	5	2	7	3	3	2	0	1	0	0	0	0	0	0	0	31
152		Superintendent of Police, Lunglei District splunglei.mizoram.gov.in	5	0	5	2	7	2	3	2	1	1	0	0	0	0	0	0	0	28

[illegible]