

REPORT

AND

RECOMMENDATIONS

OF

WORKING GROUP ON PROVISION OF

INTERNET FOR GOVERNMENT DEPARTMENTS

DT. 31.03.2017

P.B. of C.I.O
Deptt. of I.C.T.

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1. BACKGROUND:

1.1 Provision of Internet Facility to the Government Departments, and laying down proper guidelines has become essential as internet is now forming an important element in the working of the Government. The General Administration Department, by virtue of it being a Department regulating Telephone Entitlements, is partly concerned as the broadband internet facilities are provided through landline telephones. But the actual subject belongs to the Information & Communication Technology Department, as IT is at the centre of activity of the Department.

1.2 However, there are no specific guidelines on the matter. Since the Departments are requiring Internet Connections for their use, they manage by working out their own arrangements, and while some of the Departments avail BSNL Broadband Internet through their Landline Telephones, some other Departments managed by availing broadband connections from private service providers (Tulip, Netsurf, etc.) and also subscribe to mobile data cards. These arrangements have some degree of inconveniences as outlined under:

1) When broadband internet is availed from BSNL Landline Telephones, the monthly bills are hugely inflated depending upon the level of subscriptions of Plans, and runs in thousands of rupees. As the bills are charged against the landline telephones of the officer, the telephone ceilings are exceeded and the Departments are facing problems in settlement of bills. Even when they approach GAD, it is difficult to decide a case, as increase of bills due to internet provision is not the purview of GAD, but that of I&CT Department.

2) When a broadband connection is subscribed from private operators, there is no authority to decide the matter, and to accord approval for such proposals, as there is no system to examine such proposals.

